

## Contents



### Editorials

- 237 Ethnicity, equity and quality: lessons from New Zealand (*Nga mātawaka, nga āhua tika me nga painga: nga ākoranga no Aotearoa*) *K M McPherson, M Harwood, H K McNaughton*
- 238 High reliability organizational change for hospitals: translating tenets for medical professionals *M J Shapiro, G D Jay*
- 240 Compensation as a duty of care: the case for "no fault" *C Vincent*

### Commentaries

- 242 Shared care: step down or step up? *E J Maher, D Millar*
- 243 "Doing prescribing": high hopes and unexplored beliefs *G Elwyn, J Braspenning*
- 244 Management of hypertension in pregnancy in rural areas *M Maresh*

### Original articles

- 246 Developing a measure for the appropriateness of prescribing in general practice *N Britten, L Jenkins, N Barber, C Bradley, F Stevenson*
- 251 Preventable in-hospital medical injury under the "no fault" system in New Zealand *P Davis, R Lay-Yee, R Briant, A Scott*
- 257 Analysing differences in clinical outcomes between hospitals *J M Simpson, N Evans, R W Gibberd, A M Heuchan, D J Henderson-Smart, on behalf of the Australian and New Zealand Neonatal Network*
- 263 Randomised controlled trial of a shared care programme for newly referred cancer patients: bridging the gap between general practice and hospital *J D Nielsen, T Palshof, J Mainz, A B Jensen, F Olesen*
- 273 Team structure, team climate and the quality of care in primary care: an observational study *P Bower, S Campbell, C Bojke, B Sibbald*
- 280 Investigation into the reasons for preventable drug related admissions to a medical admissions unit: observational study *R L Howard, A J Avery, P D Howard, M Partridge*
- 286 Guidelines and management of mild hypertensive conditions in pregnancy in rural general practices in Scotland: issues of appropriateness and access *J Tucker, J Farmer, P Stimpson*

### Cognitive engineering

- 291 Less is (sometimes) more in cognitive engineering: the role of automation technology in improving patient safety *K J Vicente*

### Education, training and learning

- 295 The value of personal professional monitoring performance data and open disclosure policies in anaesthetic practice: a case report *S Bolsin, R Solly, A Patrick*

### Quality improvement research

- 298 Systematic reviews of the effectiveness of quality improvement strategies and programmes *J Grimshaw, L M McAuley, L A Bero, R Grilli, A D Oxman, C Ramsay, L Vale, M Zwarenstein*

### Classic paper

- 304 Hindsight # foresight: the effect of outcome knowledge on judgment under uncertainty *B Fischhoff*
- 311 Commentary *J M Flach*

### JournalScan

- 313 Compiled by *T Smith*

### Heroes and martyrs of quality and safety

- 317 Florence Nightingale gets no respect: as a statistician that is *D Neuhauser*

### Letters to the editor

- 318 Culture of safety *N K S Vengadasalam*
- 318 Culture of safety *M Marshall, D Parker, A Esmail, S Kirk, T Claridge*

### PostScript

- 318 Book reviews
- 319 Correction

### Action points

- 320 Compiled by *Tim Albert*

**NEW**  
**ONLINE**  
**SUBMISSION**  
**GO TO**  
**WEBSITE**  
**TO SUBMIT YOUR**  
**MANUSCRIPT**