

Contents

Editorial

- 402 A proposal: publication guidelines for healthcare improvement education reports
D P Stevens, B Andersson-Gäre

Developing research and practice

- 404 Extracting information from hospital records: what patients think about consent
B Campbell, H Thomson, J Slater, C Coward, K Wyatt, K Sweeney
- 409 Barriers and facilitators to the implementation of the collaborative method: reflections from a single site
P J Newton, P M Davidson, E J Halcomb, A R Denniss
- 415 Evaluating the clinical appropriateness of nurses' prescribing practice: method development and findings from an expert panel analysis
S Latter, J Maben, M Myall, A Young

Education and training

- 422 Educational quality improvement report: outcomes from a revised morbidity and mortality format that emphasised patient safety
M L Bechtold, S Scott, K Nelson, K R Cox, K C Dellsperger, L W Hall

Error management

- 428 Surgical adverse outcomes and patients' evaluation of quality of care: inherent risk or reduced quality of care?
P J Marang-van de Mheen, N van Duijn-Bakker, J Kievit
- 434 Extent, nature and consequences of adverse events: results of a retrospective casenote review in a large NHS hospital
A B-A Sari, T A Sheldon, A Cracknell, A Turnbull, Y Dobson, C Grant, W Gray, A Richardson

Original articles

- 440 European Surveillance of Antimicrobial Consumption (ESAC): quality indicators for outpatient antibiotic use in Europe
S Coenen, M Ferech, F M Haaijer-Ruskamp, C C Butler, R H V Stichele, T J M Verheij, D L Monnet, P Little, H Goossens, the ESAC Project Group
- 446 Differences in the quality of primary medical care services by remoteness from urban settlements
G McLean, B Guthrie, M Sutton
- 450 Comparison of patients' assessments of the quality of stroke care with audit findings
E Howell, C Graham, A Hoffman, D Lowe, C McKeivitt, R Reeves, A G Rudd
- 456 Impact of short evidence summaries in discharge letters on adherence of practitioners to discharge medication. A cluster-randomised controlled trial
R Kunz, K Wegscheider, G Guyatt, W Zielinski, N Rakowsky, N Donner-Banzhoff, S Müller-Lissner
- 462 Capturing users' experience of UK out-of-hours primary medical care: piloting and psychometric properties of the Out-of-hours Patient Questionnaire
J L Campbell, A Dickens, S H Richards, P Pound, M Greco, P Bower
- 469 Exploring users' experiences of accessing out-of-hours primary medical care services
S H Richards, P Pound, A Dickens, M Greco, J L Campbell

Heroes and martyrs

- 478 Making the right decision: Benjamin Franklin's son dies of smallpox in 1736
M Best, A Katamba, D Neuhauser

