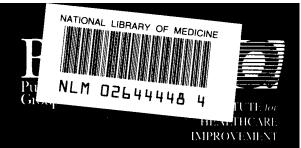
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- Leadership and managing organisation
- Improving quality and reducing costs
- The importance of measurement
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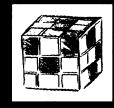












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